

FOOD SAFETY, QUALITY AND ENVIRONMENTAL POLICY

Stolt Sea Farm, S.A., renders its services to the production and sale of turbot and sole, and priority is given to providing high business standards, authenticity, safe products and services of the highest quality.

The quality and environmental management policies and general goals relating to food safety are gathered in the Integrated Management System, which is established as follows:

- Compliance with legal requirements and with other requirements applicable to the organization, as well as with the environmentally related regulations.
- Commitment to meet the current and prospective needs and expectations of our customers. Our primary purpose is to offer a safe, attractive and authentic product which will enable the economic growth of our customers, as well as our distributors, and which will meet all their expectations.
- Satisfaction of customer requirements (delivery time, product quality and safety, authenticity, etc.) and respect for the environment. Providing full and appropriate information of our product to consumers.
- We guarantee an agile response to the customer, as well as to any incident which could harm the environment.
- We pursue to improve the quality and environmental performance of our products and processes, within a system focused on the continuous improvement of all our services.
- Our processes and practices are geared towards preventing, reducing or controlling pollution and customer dissatisfaction. We aim to reduce, whenever possible, and to appropriately manage waste, emissions and discharges resulting from our activities. We will enforce an environmental protection policy which will also be communicated to our suppliers.
- Teamwork is promoted throughout the organization in order to unite efforts towards the effective achievement of these objectives. Adequate training will be provided to all employees so best productive and environmental practices may be developed.
- We seek to maintain an open and cooperative relationship with the public authorities, with our neighbours and with other parties interested in our activities.

The President of Stolt Sea Farm, S.A. is fully committed to supporting the defined policy of food safety, the quality management system and the protection of the environment, therefore guarantees the human, technical and economic resources needed to achieve these objectives.

This policy statement defines the required and quantifiable objectives of the food safety, quality and environmental management system, which are reviewed annually to guarantee the necessary actions are taken to accomplish them.

This policy will be reviewed regularly to allow for continuous adaptation to the particular needs of the environment.

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